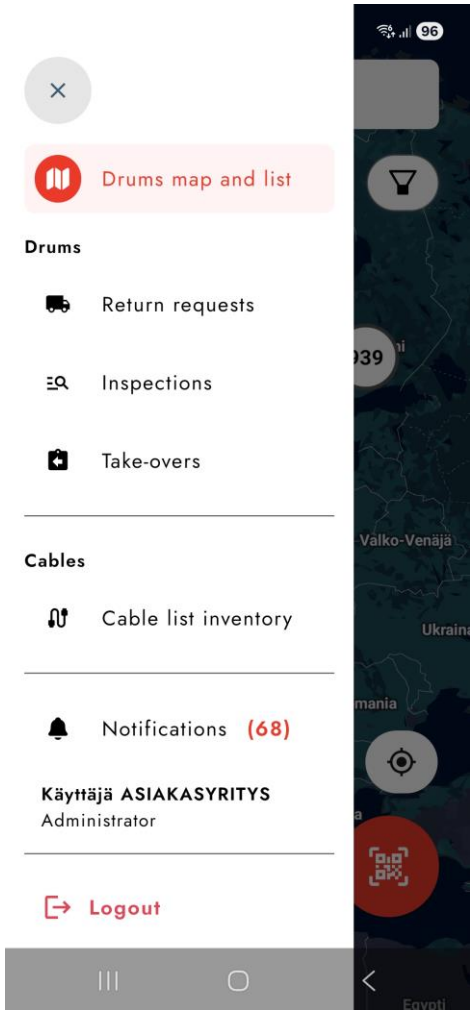
ULTRACKER

REKA

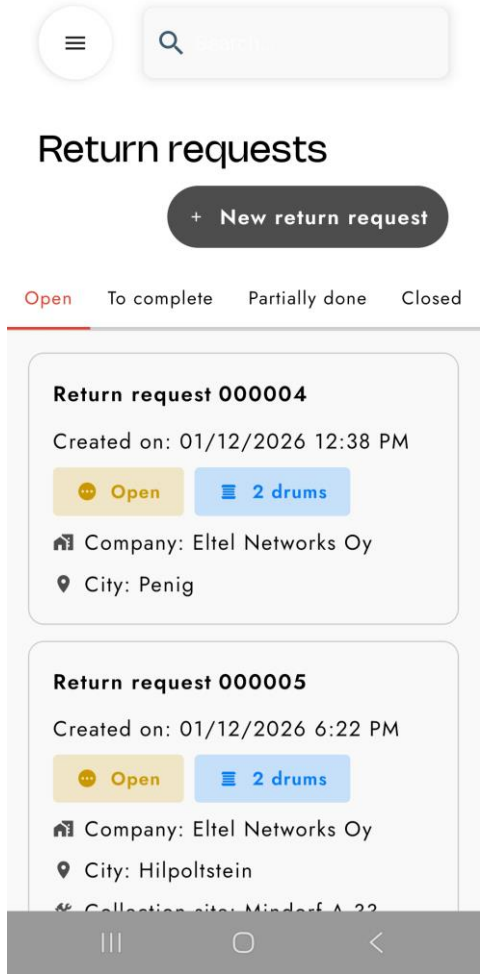
by Nexans

DRUM RETURN

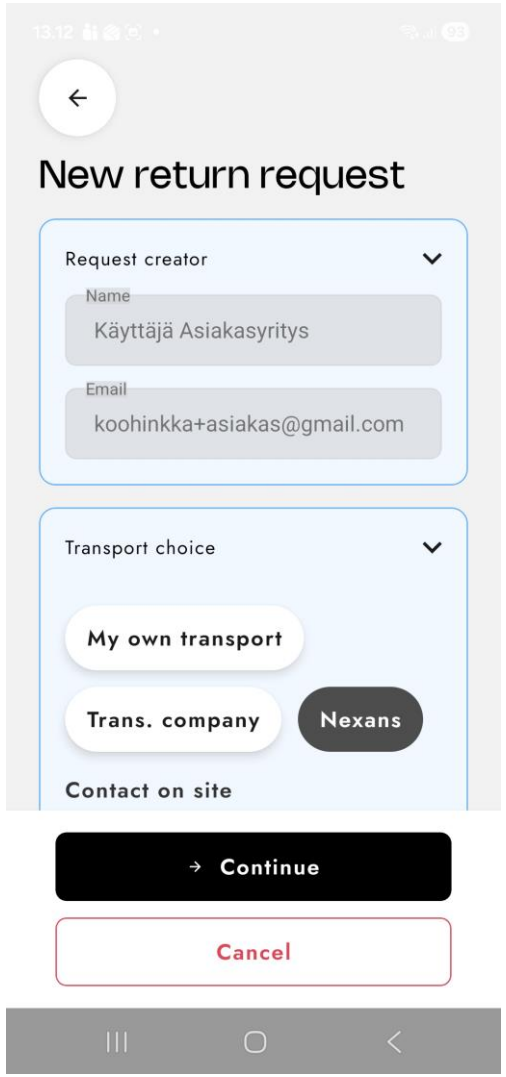
To start a new drum return, log in to Ultracker and open the menu from the three lines in the upper left corner. Select Return requests from the menu.



The window that opens displays the company's returns and their status. To start recording a new return, press the New button.



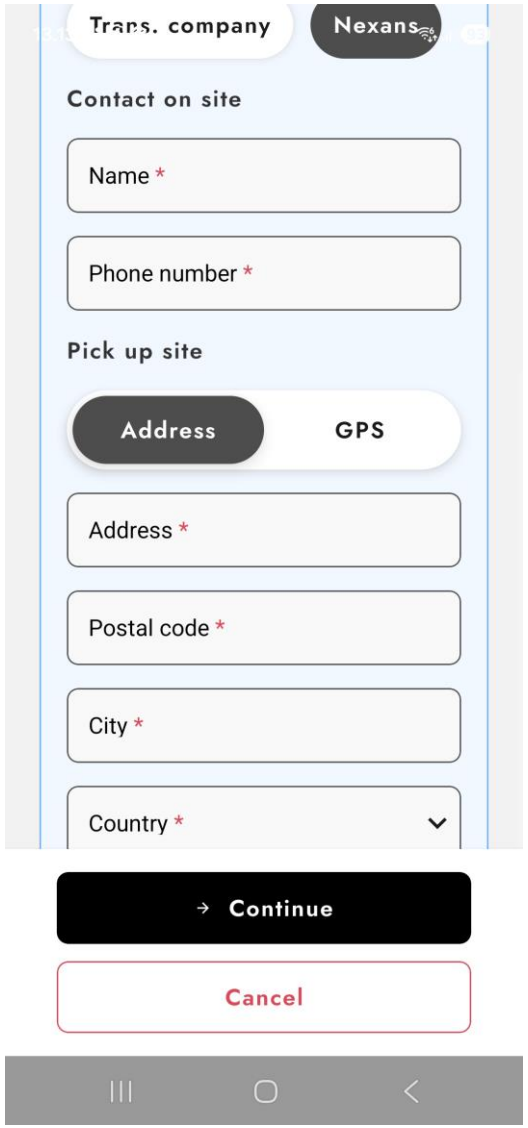
To submit feedback, start by filling in the required fields. All fields except for comments are mandatory. The person who made the return is automatically displayed, i.e., the person who is logged into the system.

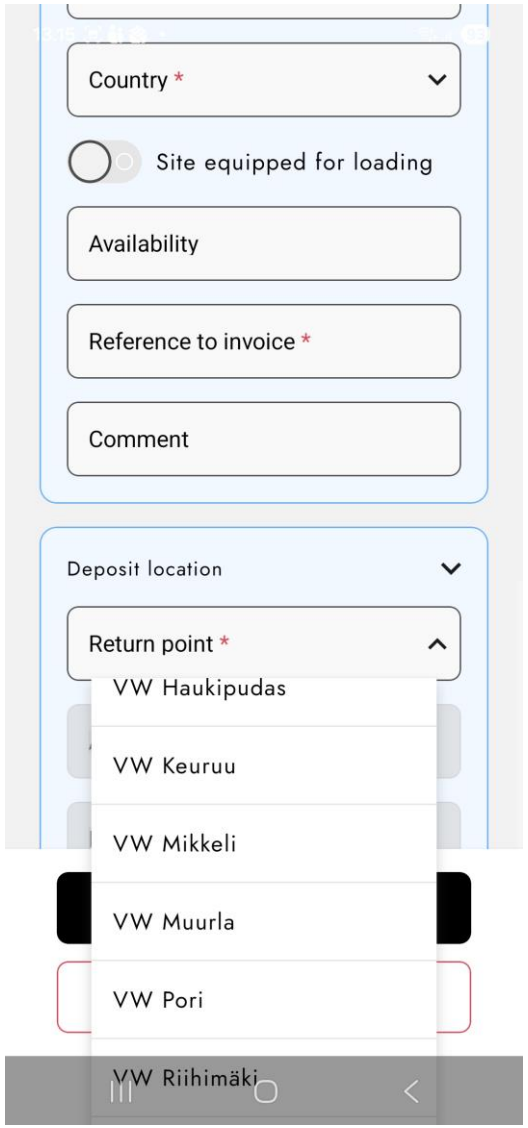


The first step is to choose the delivery method, with three available options:

1. Own transport -> The company uses its own equipment to transport the drums
2. Transport company -> Select from the list (if created) or enter an email address; a picup request and items will be sent directly to the transport company
3. Nexans -> Reka arrange the drum picup. A picup request is sent to Reka's email, where they fill in the return point and the transport company they will use.

Next, fill in the drum pickup location details and the return point where the drums will be sent.





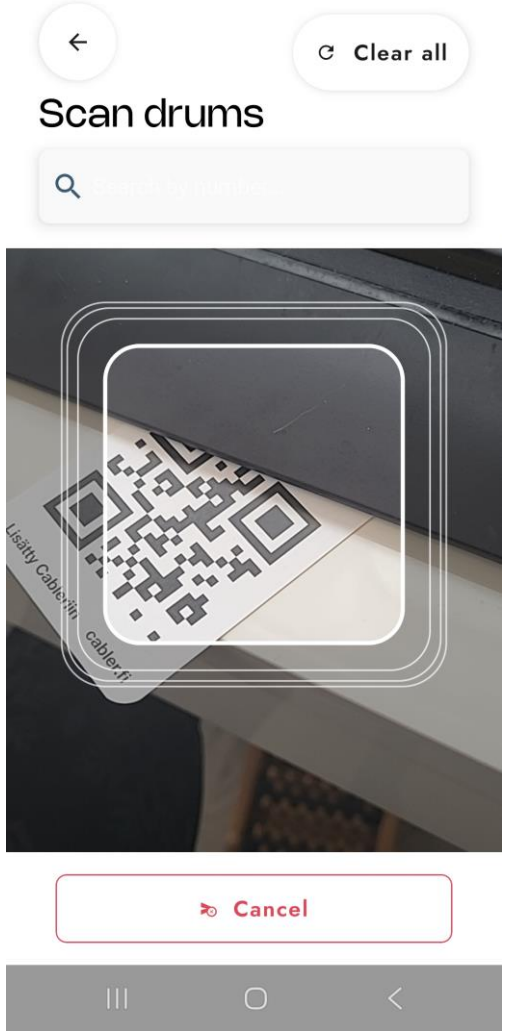
Loading device available? The default is NO – if YES, select it by tapping the option.

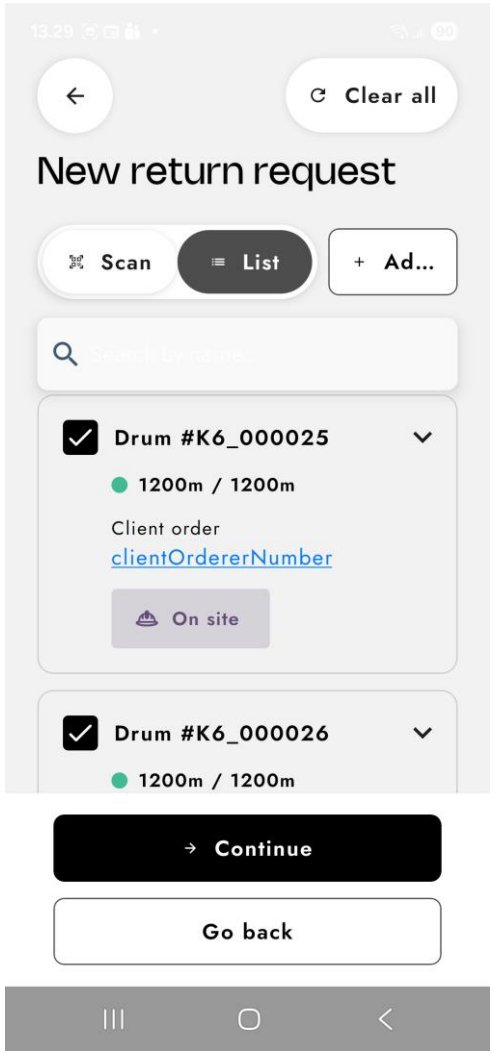
Reference for the invoice will appear on the credit invoice (project number, contact person, or any reference the company prefers to use)

Comments can be used freely for any instructions or additional information regarding the return.

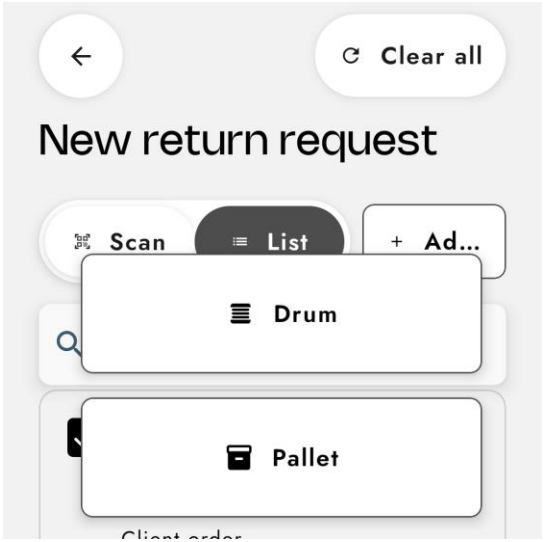
Select the return point from the dropdown list.

Once the basic information is completed, proceed to add the drums being returned. Each drum must be linked to the return by scanning the drum's QR code or by entering the drum number. Drums can also be selected from the drum list.

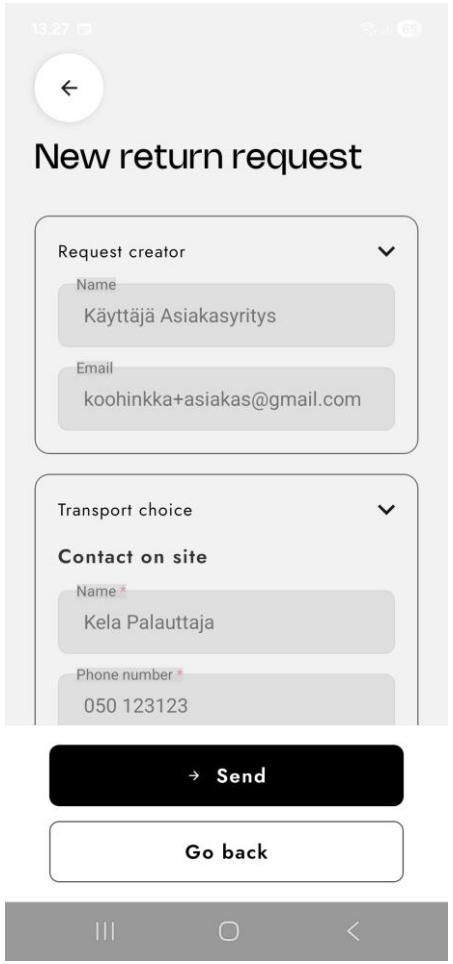


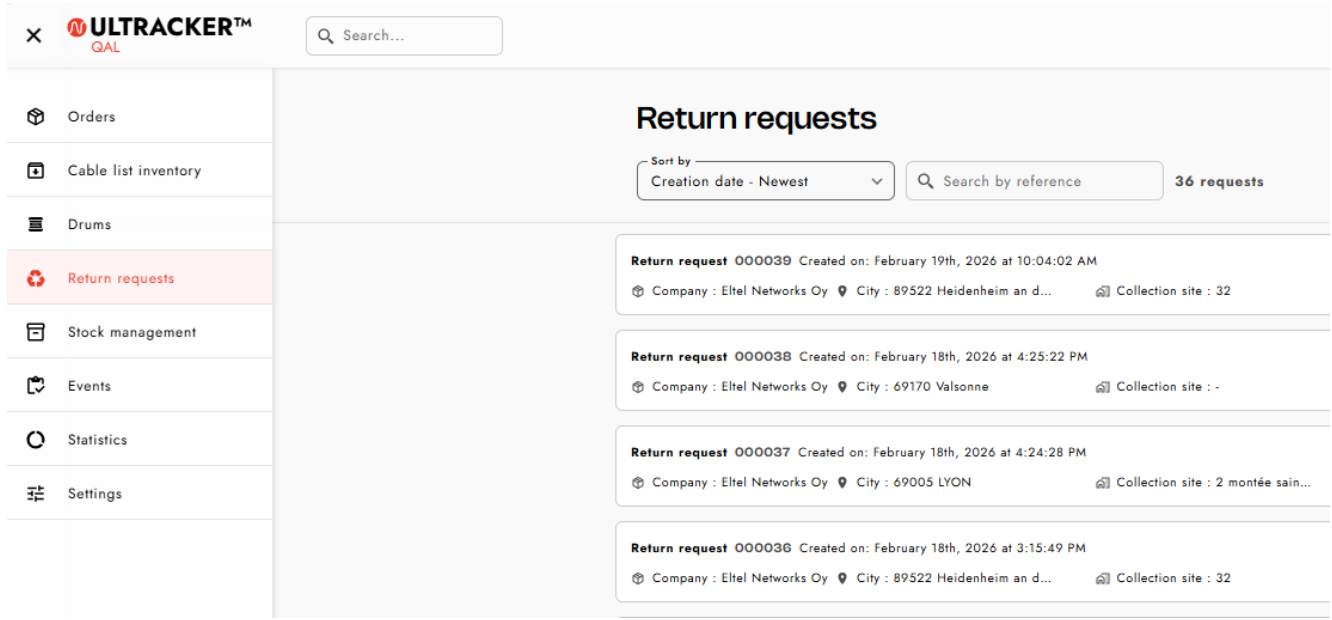


The plus icon allows you to add drums that are not found in the system, as well as pallets if they are included in the return.



When all drums have been added and the return is ready, select Continue to review the details of the return. Once you have confirmed that everything is correct, press Send. The system will display a confirmation message once the return has been successfully submitted.





All returns are visible in the web application under the Return requests tab, where you can follow the progress of the return process.